

02/14/01  
JC685 U.S. PTO

UTILITY PATENT APPLICATION  
UNDER 37 CFR 1.53(b)

HONORABLE COMMISSIONER OF  
PATENTS AND TRADEMARKS  
Washington D.C. 20231

Case Docket No. 3225-119

JC641 U.S. PTO  
09/782149  
02/14/01

Sir:

Transmitted herewith for filing is the patent application of

INVENTOR: Yung-Seop LEE

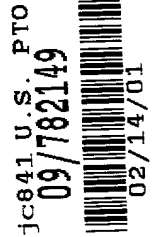
FOR: COMPUTER IMPLEMENTED CUSTOMER VALUE MODEL IN AIRLINE  
INDUSTRY

Enclosed are:

- [ X ] 20 pages of specification, claims, abstract  
[ X ] Declaration & Power of Attorney  
[ ] Priority Claimed  
[ ] Certified copy of  
[ X ] 2 sheets of formal drawing  
[ X ] An assignment of the invention to NCR CORPORATION. and the assignment recordation fee  
[ ] A verified statement to establish small entity status under 37 CFR 1.9 and 37 CFR 1.27  
[ ] Change of Address  
[ ] Information Disclosure Statement, Form PTO-1449  
[ ] Copies of IDS Citations  
[ X ] Return Receipt Postcard

The filing fee has been calculated as shown below:

	NO. FILED		NO. EXTRA	RATE	AMOUNT
Total Claims	13	MINUS 20	0	x \$18 =	\$ 0.00
Independent Claims	5	MINUS 3	2	x \$ 80 =	\$ 160.00
If multiple dependent claims are presented, add \$ 270.00					\$ 0.00
Basic Fee					\$ 710.00
Total of above calculations					\$ 870.00
X ] Assignment and Recording Fee					\$ 40.00
TOTAL FEE					\$ 910.00



- [ X ] Please charge my Credit Card in the amount of \$ 910.00. A Credit Card Payment Form (PTO-2038) is enclosed.
- [ ] Please charge my Deposit Account No. 07-1337 in the amount of \$ .00. A duplicate copy of this sheet is enclosed.
- [ X ] The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 07-1337.
- [ X ] Any additional filing fees required under 37 CFR 1.16.
- [ X ] The Commissioner is hereby authorized to charge payment of filing fees during the pendency of this application or credit any overpayment to Deposit Account No. 07-1337. A duplicate copy of this sheet is enclosed.
- [ X ] Any patent application processing fees under 37 CFR 1.17.
- [ X ] Any filing fees under 37 CFR 1.16 for presentation of extra claims.

**Please forward all communication to:**

**James M. Stover, Esq.  
NCR Corporation  
Law Department  
101 W. Schantz Avenue, ECD-2  
Dayton, Ohio 45479-3733**

Respectfully submitted,

LOWE HAUPTMAN GILMAN & BERNER, LLP

  
Benjamin J. Hauptman  
Registration No. 29,310

1700 Diagonal Road, Suite 310  
Alexandria, Virginia 22314  
(703) 684-1111  
February 14, 2001  
BJH:nm

09/782149